

Hardware Warranty

The following are the terms and conditions of the warranty that VOYAGER TRAILERS is prepared to provide in respect of the trailers that it manufactures.

The terms of this warranty have been influenced by the harsh environment in which trailers are used and the responsibility of owners to ensure that they regularly clean, inspect and maintain their trailers. It is often difficult to establish that an owner has attended to these matters in a proper way.

The terms of the warranty are broken down into various time frames. In each time frame the warranty period runs from the date of manufacture of the trailer (which is stamped on the trailer). For particular claims to be considered they must be made prior to the expiry of the relevant time period. In each case the warranties are subject to the limitations set out below.

The warranties are:

“5 Year Limited Warranty”

Coverage

Replacement/repair of Chassis, Axles, Winch Posts and Plates

“12 Month Limited Warranty”

Coverage

Replacement/repair of all other Trailer Components Manufactured by Voyager Trailers
Springs

“6 Month Limited Warranty”

Coverage

Replacement/repair of Wheel Bearings, Lights and Wiring

Limitations:

Under all the above warranties, VOYAGER TRAILERS warrant that it will repair or replace free of charge any components, which need repair or replacement as a result of defects in workmanship and materials.

The warranty covers normal use only and does not extend to damage caused by misuse, abuse, neglect or accident.

VOYAGER TRAILERS obligation under this warranty is further limited to the repair or replacement of the defective components only. In no event shall VOYAGER TRAILERS be liable for any consequential, indirect or incidental damage of any kind incurred by reason of the manufacture, workmanship, sale, use or otherwise of the trailer or any defective component. Nor will it be responsible for any charges for repairs carried out to defective components by people other than itself unless prior authorisation has been granted in writing.

VOYAGER TRAILERS does not warrant the galvanising of trailers and this is specifically excluded.

VOYAGER TRAILERS does not warrant parts and other products included/used on its trailers which are not manufactured by VOYAGER TRAILERS. Such parts and products are to be covered by the individual warranties given by the manufacturers of such parts and products. VOYAGER TRAILERS will assist customers in approaching such manufacturers in respect of any such claims.

The owner is responsible for any transportation and insurance costs if the product has to be returned for repair.